

THE RECLAIMED company

PLATFORM FEE & COMMISSION SCHEDULE

Fees, Charges and Commissions — The Reclaimed Company

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1. Overview

This Platform Fee and Commission Schedule ('Fee Schedule') sets out all fees and charges applicable to sellers using The Reclaimed Company marketplace platform. By using the Platform, you agree to pay the fees set out in this Fee Schedule.

All fees are stated exclusive of VAT. Where applicable, VAT will be added at the prevailing rate. Fees are charged to the payment method provided at registration and processed via Stripe.

IMPORTANT: These fees are subject to change. We will provide no less than 14 days' notice of any material fee changes by email to your registered address. Continued use of the Platform following the effective date of any change constitutes acceptance of the revised fees.

2. Seller Subscription / Listing Fees

2.1 Account Types

The following account tiers are available. Specific current pricing is displayed on the Platform at thereclaimedcompany.com/pricing and may be updated from time to time:

Account Tier	Description	Listing Allowance	Monthly Fee
Basic	Private sellers & occasional traders	Up to 10 active listings	As published on Platform
Trader	Regular dealers & small yards	Up to 50 active listings	As published on Platform
Professional	Established yards & dealers	Up to 200 active listings	As published on Platform
Enterprise	Large yards & high-volume sellers	Unlimited listings	Contact us for quote

Subscription fees are billed monthly or annually in advance. Annual subscriptions are subject to the discount rate displayed on the Platform at time of purchase. Subscription fees are non-refundable, including in the event of early termination or account suspension.

3. Success Commission (Sale Fee)

3.1 Commission Rate

Upon completion of a successful sale through the Platform (including auction wins, 'buy now' purchases, and accepted offers), The Reclaimed Company will charge a success commission calculated as a percentage of the final hammer price or agreed sale price, exclusive of any separately stated delivery charges.

Sale Price Band	Commission Rate	Minimum Commission
£0.01 — £99.99	As published on Platform	As published on Platform
£100.00 — £499.99	As published on Platform	As published on Platform
£500.00 — £1,999.99	As published on Platform	As published on Platform
£2,000.00 — £9,999.99	As published on Platform	As published on Platform
£10,000.00 and above	Contact us	Contact us

Current commission rates are displayed on the Platform at thereclaimedcompany.com/fees. Rates are reviewed periodically and may be adjusted on 14 days' notice.

3.2 When Commission is Charged

Commission becomes due and payable at the point of sale completion. For auctions, commission is charged at hammer fall. For fixed-price sales, commission is charged when payment is received from the buyer. Commission is deducted from the seller's proceeds prior to settlement, or charged directly to the seller's payment method where deduction is not possible.

3.3 Failed Sales and Non-Completion

If a buyer fails to complete a purchase after a sale has been agreed, you may be entitled to a partial refund of commission at our discretion. We reserve the right to charge a re-listing fee in such circumstances. If you as a seller fail to honour an agreed sale, commission remains payable in full.

4. Auction-Specific Fees

- **Auction Insertion Fee:** A fee per lot entered into auction, as published on the Platform. Charged regardless of whether the item sells.
- **Reserve Setting Fee:** A fee for setting a reserve price, as published on the Platform. This fee may be waived for high-value lots.
- **Unsold Lot Fee:** Where an auction item fails to meet its reserve and goes unsold, an unsold lot fee may be applied.
- **Extended Auction Fee:** For lots that require re-auction or extended listing, an additional fee applies.

5. Additional Charges

Service	Charge
Featured Listing (homepage/category spotlight)	As published on Platform
Promoted Listing (search boost)	As published on Platform
Additional photographs (beyond standard allowance)	As published on Platform
Dispute administration fee (where seller at fault)	As published on Platform
Late payment surcharge	As published on Platform
Account reinstatement fee	As published on Platform
Paper invoice (upon request)	As published on Platform

6. Payment and Settlement

All fees are processed through Stripe, our authorised payment processing partner. By using the Platform, you authorise The Reclaimed Company to instruct Stripe to collect applicable fees from your stored payment method. Net proceeds from sales (after deduction of our Commission and any applicable fees) will be settled to your designated bank account within the timescale stated on the Platform from the date of confirmed delivery or buyer acceptance.

7. Disputes Regarding Fees

Any dispute regarding a fee charge must be raised with us in writing within 30 days of the date the charge was applied. Undisputed fees must be paid in full when due. Failure to pay undisputed fees within 14 days of their due date may result in account suspension.

8. VAT

Where applicable, VAT will be charged on our fees at the prevailing rate. VAT invoices are available on request.

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